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Making Government Work

By Naunihal Singh

Mittal Publications, New Delhi, 2006. N.A. Book Condition: New. xxv+312pp If you want to help your city save more than \$ 100 million without cutting service levels, as Indianapolis did; if you need to do more with half the staff, as New Zealand's state-owned enterprises did; if you want to double the effectiveness of your organisation, as the U.S. Tactical Air Command did, read this book. In the pages of this book, the author provides a road map by which reinventors and political thinkers of all persuasions can actually make "reinvention" work. Reinvention is not just another word for reform nor is it synonymous with downsizing, or privatization, or simply cutting waste and fraud. It is about something much deeper, something tantamount to changing the very "DNA" of public organisation so that they habitually innovate, continually improving their performance without having to be pushed from outside. It is about building an entrepreneurially minded public sector with a built-in drive to improve - what some could call a self-renewing system. Obviously, this is a complex work that requires careful strategy, and that is just what the book provides. The author lays out what he calls the "Five Cs" for successfully reinventing...



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